

Danielle Cisterino, MPH

EDUCATION

The University of Toledo, Toledo, Ohio

Master in Public Health, Health Education and Promotion (HPRO) (May 2018)

Eastern Michigan University, Ypsilanti, Michigan (December 2009)

Bachelor of Science Degree, Secondary Education

PROFESSIONAL EXPERIENCE

City of Toledo- Toledo, Ohio

Commissioner, Youth Services (May 2022-current)

- Oversees 100+ summer youth programs funded by the City of Toledo
- Develops quality control measures and tools to help programs evaluate efficacy
- Conducts site visits with funded partners to ensure program efficacy and service delivery
- Coordinates City of Toledo Parks and Youth Services Advisory Board
- Collaborates with multiple stakeholders, both internally and externally to ensure youth are being served equally across all demographics

ProMedica Russell J. Ebeid Children's Hospital – Toledo, Ohio

Manager, Ambulatory Grants and Community Programs (January 2020-April 2022)

Serves as manager over seven hospital based and community outreach programs, including WIC, Pathways, Help Me Grow, Child Life, as well as Injury Prevention and Teen PEP.

- Monitored quality for multiple departments and developed quality improvement strategic plans
- Restructured and reorganized departments for optimal financial efficiency and improved service delivery
- Managed multiple department budgets and grants totaling over \$1 million
- Successfully navigated highly complex human resources and staffing issues
- Collected process improvement data and generated department needs assessments driving professional development and other service delivery improvement initiatives

ProMedica Russell J. Ebeid Children's Hospital – Toledo, Ohio

Project Director, Teen Peers Educating Peers Program (2007-2020)

Directs all aspects of a regionally prominent peer-led prevention education program that addresses healthy relationships and violence prevention in 12 Northwest Ohio area schools.

- Leads design and implementation of Teen PEP Program (Peers Educating Peers) program curriculum and curriculum training
- Trains and supervises staff and volunteers to continually meet high professional standards
- Manages multiple budgets from state, federal and private funding sources
- Develops and analyzes data collection processes, including quality improvement and empowerment outcome evaluations
- Collaborates with multiple community agencies to achieve common service goals
- Excellent public speaking and written communication skills
- Skilled with Microsoft Office applications including Word, Excel, Power Point and Outlook
- Extensive experience with grants and non-profit agencies, as well as collaborative agreements and contracts

ProMedica Toledo Children's Hospital – Toledo, Ohio

Assistant Coordinator, Teen Peers Educating Peers Program (2005-2007)

Responsible for assisting the coordination of a regionally prominent peer-led teen education program that addresses healthy relationships and violence prevention in ten Northwest Ohio schools.

- Coordinated and supported facilitation of multi-day trainings and workshops for program volunteers
- Assisted in recruiting and training student leaders from area middle and high schools
- Conducted data collection and data entry for continuous quality improvement
- Collected documentation and maintained accurate records for reporting purposes
- Scheduled multiple trainings and presentations for project director

COMMITTEES

Lucas County Healthy Relationships for Teens (HEART) Coalition (2016-current)

Lucas County Suicide Prevention Coalition, Board Member (2011-current)

Partners in Education, Board of Trustees Member (2014)

Youth Advocacy Alliance (2014)

Family and Child Abuse Prevention Center DELTA collaborative (2007-2012)

Social Emotional Learning Committee, Alternate Learning Center (2009-2011)